



## QUALITY POLICY

At Supply Chain Wizard, we are committed to supplying innovative products with high quality, to satisfy the needs of our customers, and continually improving the effectiveness of our Quality Management System to reach this goal. At Supply Chain Wizard we never compromise the quality and compliance of our procedures, solutions, and services. This is achieved by the involvement and engagement of all employees at Supply Chain Wizard to understand their responsibility to achieve high quality solutions and services, and by the empowerment of everyone to act, when necessary, to ensure compliance. Our Quality Policy is defined and strongly driven by the following management principles and behaviors:

- Build a mutually profitable relationship with our customers, ensuring a long-term success, through the understanding of their needs
- Achieve our commitments for quality, cost, and schedule
- Drive continual improvement and innovation based on efficient business processes, well-defined measurements, and best practices
- Develop employee competencies, empowerment, and accountability through appropriate development programs and show strong management involvement and commitment
- Being Quality-obsessed, the one amongst our 5 values, which drive our day-to-day decision making, our workstyles and our priorities. We are obsessed with quality, and excellence in everything we do.

For Supply Chain Wizard, Quality means gaining and maintaining the trust of our clients. At Supply Chain Wizard Quality is our passion and is fully embedded in our processes and developed solutions we offer. The trust we have gained so far from our clients is based on our reputation for consistently delivering high-quality solutions and service to them. Each Supply Chain Wizard employee is involved in and dedicated to achieving high Quality standards in our solutions and services throughout the application of our Quality Management System. The Supply Chain Wizard Quality Management System is implemented first by building an independent Quality department which reports directly to the CEO.